



# City Church

Serve Team Manual

# What is the vision for City Church serve teams?

**To create a church** where each person can use their unique gifts to build up the body of Christ so that all can come to know Jesus and grow in spiritual maturity. (Ephesians 4:1-16) This means you are a part of something bigger than yourself. This means the gift God has given you truly matters. This means your "yes" will help others come to know and experience Christ.

**To create environments** of love and excellence where people can experience the life-changing power of the gospel of Jesus Christ. We serve because we are loved and desire to love others. Our environments of excellence remove barriers for the gospel to be received and create atmospheres for God to transform the hearts of people. (Colossians 3:23)

**To create opportunities** where followers of Jesus can answer the call to become servants; actively demonstrating sacrificial love by serving others. As we serve, we follow the example of Jesus. We humble ourselves in sacrifice of others, for the glory of God alone. (John 13: 1-17)

# What are the values and expectations for City Church serve teams?

**We value you over what you can do for us.** We are very intentional about the health of our serve team members. As you serve, we desire to come alongside you to help you grow in Christ and develop your gifts and calling.

**We deal with conflict with a heart of honor and humility.** We realize conflict is an inevitable part of community and life-on-life relationships. We are committed to addressing conflicts in a biblical, Christlike manner that becomes proof of the work of Christ in our lives. (Matthew 5:23-25, 18:15-17, Ephesians 4:31-32, James 1:19-21)

**We communicate in a timely manner.** We understand that good communication is a foundation of a healthy serve team. As a result, we commit to practicing clear and timely communication with others to maximize the effectiveness of our team.

**We do everything with a heart of excellence.** We believe excellence is a reflection of our love for God. We will constantly strive to do everything we do with the highest level of excellence. We will remain teachable and open to feedback, we will be on time, we will go above and beyond, all while constantly striving to improve what we do.

**We transition to and from positions with honor and integrity.** We know that transition is a natural and inevitable part of life. We believe in transitioning the right way to and from places by practicing the following: honoring our leaders, giving advanced notice, setting our team up for continued success, and handling any issues or conflict in a Christ-like manner.

**We place an emphasis on spiritual formation.** We believe spiritual formation is the key to healthy serve teams. The quickest way to fatigue, burnout, or exhaustion in serving is trying to give out of what you do not have. As healthy serve team members, we commit to spiritual rhythms and practices that continually renew our souls. (Luke 10:38-42)

**We are disciples who make disciples.** We believe our influence and leadership should always overflow into the development, growth, and advancement of those around us. Leaders should constantly be looking for opportunities to raise up and equip other leaders.



# Safety Team

## Mission:

The mission of the Safety & Emergency Response Team is to deliver a safe, comfortable worship environment with a team of trained, energetic, and alert individuals.

## Values:

**Attentive, available, and action-oriented** – We are attentive, available, and action-oriented in addressing the needs of those around us or any emerging issues. We are the eyes and ears that allow others to have a worry-free City Church experience. We quickly respond to any concerns, needs, or issues.

**Safety and Security** – We value safety and security as keys to fostering a welcoming, comfortable environment. We are stewards of safety for church members, guests, and children while onsite. We want to avoid a disruptive environment if possible, but know that safety is the priority.

**Team Communication** – We act and communicate as a team. We maintain constant contact with other team members on any issues requiring attention. We understand roles, responsibilities, and key contacts (within the team, emergency contacts, and other team leads). We know that we can always reach out to other Security team members for support or a second opinion.

## Expectations:

- As a member of the safety team, you'll ensure a secure and peaceful worship experience each Sunday. Your role includes overseeing safe operations, monitoring CCTV feeds, communicating with team members and onsite TPD officers, and locking up the church premises after service. Your commitment helps create a safe haven for our community to connect and worship.
- Serve expectations are approx 2 Sundays per month, only 1 service per Sunday. The schedule is generally flexible but we'll be working to create a more predictable schedule for the team as we enter next year.
- Complete background check