



City Church

Serve Team Manual

What is the vision for City Church serve teams?

To create a church where each person can use their unique gifts to build up the body of Christ so that all can come to know Jesus and grow in spiritual maturity. (Ephesians 4:1-16) This means you are a part of something bigger than yourself. This means the gift God has given you truly matters. This means your "yes" will help others come to know and experience Christ.

To create environments of love and excellence where people can experience the life-changing power of the gospel of Jesus Christ. We serve because we are loved and desire to love others. Our environments of excellence remove barriers for the gospel to be received and create atmospheres for God to transform the hearts of people. (Colossians 3:23)

To create opportunities where followers of Jesus can answer the call to become servants; actively demonstrating sacrificial love by serving others. As we serve, we follow the example of Jesus. We humble ourselves in sacrifice of others, for the glory of God alone. (John 13: 1-17)

What are the values and expectations for City Church serve teams?

We value you over what you can do for us. We are very intentional about the health of our serve team members. As you serve, we desire to come alongside you to help you grow in Christ and develop your gifts and calling.

We deal with conflict with a heart of honor and humility. We realize conflict is an inevitable part of community and life-on-life relationships. We are committed to addressing conflicts in a biblical, Christlike manner that becomes proof of the work of Christ in our lives. (Matthew 5:23-25, 18:15-17, Ephesians 4:31-32, James 1:19-21)

We communicate in a timely manner. We understand that good communication is a foundation of a healthy serve team. As a result, we commit to practicing clear and timely communication with others to maximize the effectiveness of our team.

We do everything with a heart of excellence. We believe excellence is a reflection of our love for God. We will constantly strive to do everything we do with the highest level of excellence. We will remain teachable and open to feedback, we will be on time, we will go above and beyond, all while constantly striving to improve what we do.

We transition to and from positions with honor and integrity. We know that transition is a natural and inevitable part of life. We believe in transitioning the right way to and from places by practicing the following: honoring our leaders, giving advanced notice, setting our team up for continued success, and handling any issues or conflict in a Christ-like manner.

We place an emphasis on spiritual formation. We believe spiritual formation is the key to healthy serve teams. The quickest way to fatigue, burnout, or exhaustion in serving is trying to give out of what you do not have. As healthy serve team members, we commit to spiritual rhythms and practices that continually renew our souls. (Luke 10:38-42)

We are disciples who make disciples. We believe our influence and leadership should always overflow into the development, growth, and advancement of those around us. Leaders should constantly be looking for opportunities to raise up and equip other leaders.

Parking Lot

Mission:

The Parking Team exists to be the welcoming face of City Church to our community.

Values:

Direct - we direct the orderly flow of traffic around City Church to make entering and leaving simple and stress-free

Connect - we make every effort to connect with each person who enters the property to make them feel a valued part of our community. As the first face many will see as they enter City Church, it is vital that we as the Parking Team set the tone. Our actions, body language and words must all say “you are welcome here.”

Parking Lot

Expectations:

A volunteer will:

(1) set up cones and directional signage in parking lot before service; (2) greet and direct traffic before, between and after services; and (3) make sure our parking lot is clean and welcoming for our community.

We ask that our team members serve once a month on a specific week (e.g. always on week 2)

We communicate well.

- If you will not be able to serve on your designated Sunday, notify your team leader not less than 48 hours in advance. Your team leader will provide you with the contact information of the other Parking Team members so that you can quickly find a replacement.

We bring our best.

- We love and serve others because Jesus loves and serves us. Attitude is everything: as the first visible representatives of City Church, we are responsible for being the welcoming face of the church. We look for opportunities to connect with and serve all people we come across. We are “how may I help?” people. By efficiently directing parking, we create a safe, welcoming environment for our families, friends and neighbors.

We look the part.

- To achieve our mission, it is important that others easily recognize you as part of the Parking Team. As weather appropriate, please wear all provided City Church Parking Team articles on each Sunday you serve.

We park far so others can park near.

- Park in the designated volunteer parking in the south east corner of the building. This opens more space for others to easily park and attend service.

We show up.

- Meet at the designated location 30 minutes before service.
- Head outside 15 before the end of each service. We do not leave until all parking aides and signs have been put away; and your team leader dismisses you.