



City Church

Serve Team Manual

What is the vision for City Church serve teams?

To create a church where each person can use their unique gifts to build up the body of Christ so that all can come to know Jesus and grow in spiritual maturity. (Ephesians 4:1-16) This means you are a part of something bigger than yourself. This means the gift God has given you truly matters. This means your "yes" will help others come to know and experience Christ.

To create environments of love and excellence where people can experience the life-changing power of the gospel of Jesus Christ. We serve because we are loved and desire to love others. Our environments of excellence remove barriers for the gospel to be received and create atmospheres for God to transform the hearts of people. (Colossians 3:23)

To create opportunities where followers of Jesus can answer the call to become servants; actively demonstrating sacrificial love by serving others. As we serve, we follow the example of Jesus. We humble ourselves in sacrifice of others, for the glory of God alone. (John 13: 1-17)

What are the values and expectations for City Church serve teams?

We value you over what you can do for us. We are very intentional about the health of our serve team members. As you serve, we desire to come alongside you to help you grow in Christ and develop your gifts and calling.

We deal with conflict with a heart of honor and humility. We realize conflict is an inevitable part of community and life-on-life relationships. We are committed to addressing conflicts in a biblical, Christlike manner that becomes proof of the work of Christ in our lives. (Matthew 5:23-25, 18:15-17, Ephesians 4:31-32, James 1:19-21)

We communicate in a timely manner. We understand that good communication is a foundation of a healthy serve team. As a result, we commit to practicing clear and timely communication with others to maximize the effectiveness of our team.

We do everything with a heart of excellence. We believe excellence is a reflection of our love for God. We will constantly strive to do everything we do with the highest level of excellence. We will remain teachable and open to feedback, we will be on time, we will go above and beyond, all while constantly striving to improve what we do.

We transition to and from positions with honor and integrity. We know that transition is a natural and inevitable part of life. We believe in transitioning the right way to and from places by practicing the following: honoring our leaders, giving advanced notice, setting our team up for continued success, and handling any issues or conflict in a Christ-like manner.

We place an emphasis on spiritual formation. We believe spiritual formation is the key to healthy serve teams. The quickest way to fatigue, burnout, or exhaustion in serving is trying to give out of what you do not have. As healthy serve team members, we commit to spiritual rhythms and practices that continually renew our souls. (Luke 10:38-42)

We are disciples who make disciples. We believe our influence and leadership should always overflow into the development, growth, and advancement of those around us. Leaders should constantly be looking for opportunities to raise up and equip other leaders.



Mission:
**Partnering with Parents to
Raise Kids Who Love Jesus.**

We value:

Authentic Relationships – We offer environments in which children develop authentic relationships with other disciples of Jesus.

Abundant Grace – We create places for our kids where they can be open about their struggles, their brokenness, and their sinful nature while knowing they are unconditionally loved.

Active Faith – We design faith-building opportunities in which each child develops a genuine faith, not one that is easy to walk away from.

Sunday Responsibilities:

- Check-in using the tablets and printers near the City Kids Concierge Desk.
- Wear your printed name tag and City Kids t-shirt every time you serve.
- When serving one service, attend one of the other services. (Attend one, serve one.)
- 9:30 am Teams: Please arrive no later than 9 am to prepare your space for children. Parents are allowed to begin dropping off children with us at 9:15 am.
- 11:00 am Teams: Please arrive in class as soon as the 9:30 service ends, (approximately 10:45), to facilitate handing off the class from the first service team.
- 11:00 am Teams: Please return the items used for activities, crafts or snacks back into their storage containers or designated location, clean up spills, and ensure the room looks better than you found it.

Expectations:

- As a new team member, completing the City Kids Team Member Application and passing the required background check.
- Every two years on the team, continuing to pass the required background check.
- Attend quarterly team meetings for ongoing training and team relationship building.
- By the 10th day of each month, block out any upcoming Sundays for the next month in which you know you are not available to serve.
(For example: July 10th is the last day to block out Sundays for August.)
- If you don't add block-outs on time and you get scheduled for a Sunday you know you can't serve, reach out to your fellow teammates via Planning Center to find someone to switch or cover for you. Then communicate the change to your team leader.
- If you're sick the weekend you're scheduled to serve, text your team leader to let them know. They will find someone to cover for you.